

Terms & Conditions



- Payment Policy; All payments to be made 4 days in advance of your driving lesson.
- Block bookings must be used within 6 months of booking the first driving lesson. No refunds issued after the 6-month deadline
- Chester-le-Street Driver Training operates a strict 48-hour cancellation policy; this enables us to offer the lesson slot to another student. If less than 48 hours' notice, full lesson price is required. If we have to cancel a lesson due to unforeseen circumstances, we will endeavour to provide as much notice as possible. We don't cancel lessons lightly and has to be an extremely good reason to cancel.
- Chester-le-Street Driver Training has the right to withdraw the tuition car for a driving lesson if the instructor feels the student is not fit to drive (due to illness / alcohol or drug related conditions). They are also at liberty to refuse to take a student on a driving test if they feel the student is deemed not to be test ready.
- Chester-le-Street Driver Training has a strict no smoking policy.
- Chester-le-Street Driver Training instructors will always treat customers with complete respect and will conduct themselves professionally at all times. Physical contact isn't an acceptable practice.
- Privacy Policy (GDPR): Chester-le-Street Driver Training with your consent will need to hold certain information about you during the time you are learning to drive; for example, name / address / contact telephone number and email address as well as your licence details. The information you provide will only be used to contact you and for our driving records. At no time will Chester-le-Street Driver Training share your details with any external organisation other than the DVSA when booking driving tests. All details will be deleted within a 3-month period once you leave Chester-le-Street Driver Training (for example, when you pass your driving test).

Student Name:

Dated:

Signed:

If Student is under the age of 18. Parent or Guardian signature:
